MX Digital

Contact centre solutions Consultancy services Technical training 24–7 support

Training - Health Check - Support Services - Professional Services - Consultancy Services - Operational Review

Training

- Expert instructors
- Solutions training
- 'Train the Trainer' programmes
- Advanced courses for managers

Training

Meeting all your training needs

MX Digital is dedicated to fulfilling your on-going educational needs, because we believe that an effective training strategy is a critical component of any technology investment.

A full range of product, software and motivational training is available, including advanced courses to help management personnel with the effective planning and execution of your corporate strategies using MX Digital products.

Expert instructors

MX Digital instructors are experienced training professionals skilled in the development and delivery of classes on the operational use of software-based systems and technology. All are required to hold a minimum of a Bachelor's degree, coupled with at least six years' directly-related training experience within a high-tech environment.

Our programmes are designed to maximise the power of all MX Digital technologies and we deliver training in a format which allows your people to apply what they have learned immediately, in any contact centre environment.

Training options

Solution training focuses on the key elements of an MX Digital product for efficient use of the powerful feature set. Supervisors are trained on system features and functions so that they have a sound working knowledge of the solution and its procedures.

Cost-effective extensive training requirements are catered for using our 'Train the Trainer' programme to key contact centre personnel to deliver training at their own facilities. The MX Digital programme includes all the materials and information required to run your own in-house training successfully.

A wide range of training courses are regularly scheduled at MX Digital's offices and customised sessions can be delivered at your premises.

Call now!

Training is an integral element of our service implementation and is based on MX Digital's total quality approach. Contact us now for further details on how we can support your business to maximise your return on investment in MX Digital technology through high quality education and training.

For more information

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